

Smith Ranch Property Owners Association Board of Directors

2366 N River Rd ♦ Lampasas, TX 76550

Date: August 11, 2019
To: All Smith Ranch Property Owners
Re: Unauthorized Key

An unauthorized Main Gate key was obtained by a Smith Ranch Owner from a lock vendor that did not have approval from SRPOA to copy the key.

- The unauthorized key has been removed from circulation.
- SRPOA approved lock vendor did not make the unauthorized copy.
- Occurrence is a violation of Multi-Lock franchise agreements.
- Board of Directors notified the SRPOA approved lock vendor.
- SRPOA approved lock vendor notified Multi-Lock of the violation.
- Multi-Lock contacted Board of Directors addressing our concerns.
- Multi-Lock notified the unauthorized lock vendor about the violation.
- Board of Directors has been contacted by the unauthorized lock vendor.

The SRPOA Board of Directors will continue to work with Multi-Lock and the unauthorized vendor to determine the details of the violation and to provide safeguards that prevent future violations.

For specific questions or concerns regarding this matter, please contact any SRPOA Director.

Smith Ranch Property Owners Association
Board of Directors
